



Womens Safety Services of Central Australia

Our Vision: Greater Safety, Respect and Dignity for all Women and their Children in Central Australia

Position:	Senior Case Worker – Outreach
Reports to:	Outreach Team Leader
Remuneration:	\$87k (level 6.1 SCHCDS Industry Award 2010) Generous package including 6 weeks annual leave and salary sacrifice

The Women's Safety Services of Central Australia (WoSSCA) is a not-for-profit, non-government organisation that operates on a feminist framework and is committed to assisting and enabling women and children experiencing domestic and family violence. WoSSCA provides several services which include; 24-hour Crisis Accommodation, Outreach and Remote services, Court Support, Men's Behaviour Change Partner Support worker and Community Development and Training.

Function:

The Senior Case Worker – Outreach provides responsive case work support to women and their children experiencing domestic and family violence. The position will be responsible for working with clients and providing assessment, safety planning and case management support as well as facilitating access to a range of services. The emphasis will be on enhancing the safety of women accessing WoSSCA.

This position will work in accordance with the philosophy, mission, values and policies of Women's Safety Services of Central Australia.

Duties and Responsibilities:

- Provide support and information about Domestic and/or Family violence and ensure women are assisted to meet their safety and security needs.
- Together with clients, develop safety and support plans to address women's immediate & longer-term support needs.
- Work collaboratively with government and non-government agencies such as NT Police, Department of Health and Territory Families as well as key NGO services.
- Provide timely advocacy and referral to other required services as identified in the support plan.
- Work closely and collaboratively with the Team Leader and other team members to achieve best outcomes for women accessing WoSSCA services.
- Maintain accurate and thorough written records including case notes, meeting and supervision notes, interagency communications etc.
- Collect, process and maintain precise statistical client data.
- Participate in staff meetings, skills development and training opportunities and performance appraisal activities as directed by the Team Leader.
- Attend and respond to supervision and seek supervisory support, as required.
- Participate in a range of practical tasks that facilitate an effective and safe provision of WoSSCA services.
- Adhere to all WoSSCA policy and procedures including WHS processes.
- Perform other reasonable duties as directed.

Selection Criteria:

1. A tertiary qualification in Social Work, Psychology, community services or a related discipline and demonstrated experience within the community services sector especially in the area of domestic and family violence.
2. Experience in working with women in crisis and understanding of crisis intervention and crisis decision making.
3. Sound understanding of theories and practice in areas of Gendered Violence, Strength Based approaches and Trauma Informed practice.
4. A working understanding of client confidentiality and privacy.
5. Demonstrated experience of working cross-culturally, with an understanding of cultural safety and its application in service delivery.
6. Understanding of issues affecting women and children in Central Australia such as homelessness, cultural and socio-economic differences, social and economic disadvantage
7. Demonstrated ability to work under pressure, organise and plan to effectively manage a complex working environment.
8. Ability to perform a range of support duties with limited supervision and exercise initiative while using discretion and sound judgment to enable clients to explore and identify their needs.
9. Excellent interpersonal skills including positive communication, conflict resolution and ability to work collaboratively within the Outreach team as well as with external services.
10. Good level of computer literacy.
11. Experience in advocacy and inter-service liaison and a broad knowledge of local services and resources.
12. Ability to adhere to all WoSSCA policy and procedures as well as working in accordance to the ethics, mission and vision of the organisation.

Mandatory requirements:

- A National Police Criminal History check (less than 3 months Old) with acceptable outcome.
- Northern Territory Working with Children Clearance (Ochre Card).
- Current NT Driver's Licence.
- Current First Aid Certificate or willingness to obtain one.

Compliance/Policies/Procedures:

This position will work under the policies and procedures of WoSSCA and in accordance with ethics, mission statement and vision of the organisation as the employer. It will also meet the relevant policy and legislative requirements of the funding body and the government.

WoSSCA programs are largely funded through government grants and a close relationship exists between the organisation and relevant government departments. Therefore, an appreciation and understanding of relevant government policies, initiatives and their applications is necessary to the success of the organisation.